

ADOA – General Accounting Office

AFIS VIRTUAL: VENDOR CUSTOMER AND MAINTENANCE

PARTICIPANT GUIDE – VIRTUAL V.3





Vendor Customer and Maintenance

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All activity scenarios are displayed with this icon.

NOTE: Typically, the demonstrations are completed with training data. Please be sure to always use this guide for a resource, but always enter your agency data when processing.



VENDOR CUSTOMER AND MAINTENANCE

The Vendor Customer training guide will assist AFIS users to examine how to create and maintain Vendor/Customer records and use the various tables within AFIS to store these records. Users will use documents to create and modify Vendor/Customer records as well as review the tables that are updated by these documents.

Guide Objectives

You will be able to create Vendor Customer records in AFIS based on the following scenarios after completing this course.

- Create and modify Vendor/Customer records
- Look up vendor information in tables and documents
- Examine the structure of vendor and customer accounts in AFIS
- Examine the process of using a Miscellaneous Vendor/Customer account
- Research the updates made to the Vendor/Customer table by the Vendor/Customer Creation document
- Review the customer account dispute process
- Identify the vendor ACH/EFT data in the Vendor/Customer table

Vendors and Customers

Section Objectives

In this section, you will:

- Examine the structure of vendor and customer accounts in AFIS
- Examine the tables used to maintain vendor and customer accounts in AFIS

Section Overview

In order for the State of Arizona to conduct business with a specific vendor or customer, the vendor or customer must be active and approved in the AFIS Vendor/Customer (VCUST) table. One person or business entity may serve as both a vendor and a customer to the State of Arizona, and the management of both types of records is done using Vendor/Customer Creation and Modification based documents.



Vendor / Customer Structure Overview

In AFIS, the same tables and documents are used to manage both vendors and customers. AFIS supports both centralized and decentralized maintenance of vendor and customer records. The key types of information captured in the AFIS Vendor/Customer data model are:

- Legal name/DBA
- 1099 tax information
- Address information (Payment, Ordering, Billing, etc.)
- Default disbursement options
- ACH information (vendor and address level)
- Prevent new spending control by Department
- Business Type information

The creation of Vendor/Customer records on the Vendor/Customer table is done using the Vendor/Customer Creation (VCC) based document codes listed below:

- **VCCD1** – Vendor/Customer Creation – Agency Entry
- **VCCIV1**– Vendor/Customer Creation – Arizona Procurement Portal (APP)
- **VCCG1** – Vendor/Customer Creation – GAO
- **VCCE1** – Vendor/Customer Creation – EFT

The modification of Vendor/Customer records on the Vendor/Customer table is done using the Vendor/Customer Modification (VCM) based document codes listed below:


- **VCMD1** – Vendor/Customer Modification – Agency Entry
- **VCMIV1** – Vendor/Customer Modification – APP
- **VCMG1** – Vendor/Customer Modification – GAO
- **VCME1** – Vendor/Customer Modification – EFT

For customer records, both the VCC and VCM based documents may be used to relate the record to a Billing Profile, and/or to create a customer account. Billing Profiles are established by Departments on the Billing Profile (BPRO) table. Departments may require multiple Billing Profiles, and a single customer record may have multiple Billing Profiles associated with it either within a single Department and/or across multiple Departments. If more than one billing profile needs to be associated with a customer record, or the customer account information was not provided on the VCC or VCM documents, it is possible to establish the customer account directly on the Customer Account (CACT) table, by inserting a new record.

Vendor Customer Table

The Vendor/Customer (VCUST) table maintains information about all vendors and customers with whom the State of Arizona does business. Users can search for records on the VCUST table to determine if a specific Vendor/Customer has already been entered or needs to be created. The search results can be narrowed down by entering as much search criteria as is known.



Legal Name :	<input type="text"/>	Last Name :	<input type="text"/>
Alias/DBA :	<input type="text"/>	Vendor Active Status :	<input type="text"/> ▼
Vendor/Customer :	<input type="text"/>	Customer Active Status :	<input type="text"/> ▼
Taxpayer ID Number :	<input type="text"/> 	VSS Registered :	<input type="text"/> ▼
Ok Clear Cancel			

Users can search by:

- **Legal Name** – The name of the person or business entity
- **Alias/DBA** – Another name for the person or business entity
- **Vendor/Customer** – A unique identifier for the record, typically an alphanumeric or, for AHCCCS vendors, numeric value
- **Taxpayer ID Number** – The EIN or SSN/ITIN/ATIN number for the record
- **Last Name** – If the record belongs to an Individual it can be identified using their name
- **Vendor Active Status** – Used to search based on vendor status
- **Customer Active Status** – Used to search based on customer status

Note: It is best Practice to search by Taxpayer ID Number. This will pull all active and inactive profiles tied to the last 4 digits of the Taxpayer ID Number entered.

The VCUST table contains all of the primary information about the Vendor/Customer, and is broken down into several components. Some components contain multiple sections that group related fields into an organized structure. Each component and section can be accessed using the Secondary Navigation Panel for the VCUST table. Within the table's components and sections, certain fields are only active based on the information contained in other fields in the table. All of the information contained for a record on the VCUST can be added to or modified by using the VCC and VCM based documents by authorized users. (Most information can be added de-centrally; some information is only maintained centrally.)

Vendor/Customer Component

The Vendor/Customer component contains the highest level of information for the currently selected account. It is broken down into several sections:

- **General Info** – Contains identifying information and high-level options for the account
- **Headquarters** – Contains fields that identify the account as a headquarters
- **Organization** – Contains general operational information about the organization, including Organization Type and 1099 reporting information
- **Disbursement Options** – Maintains the information needed to process payments, including the ability to prevent new orders against a vendor
- **Pre-note/EFT** – Maintains the information about Pre-note/EFT (Electronic Funds Transfer) status at the vendor level



- **Remittance Advice** – Maintains requirements for Remittance Advice notices at the vendor level
- **Vendor Terms** – Maintains default discount terms as offered by the vendor
- **Change Management** – Displays the creation dates, modification dates, approval dates, and comments for the record. All components contain a Change Management section

Vendor/Customer				
Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
✓ 0007122501	SAN CARLOS EMS PROGRAMS		Active	Active

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▼ **General Info**

Vendor/Customer :	<input type="text" value="0007122501"/>	Restrict Use by Department :	<input type="checkbox"/>
Legal Name :	<input type="text" value="SAN CARLOS EMS PROG"/>	Miscellaneous Account :	<input type="checkbox"/>
Alias/DBA :	<input type="text"/>	Internal Account :	<input type="checkbox"/>
Vendor Active Status :	Active ▼	Third Party Only :	<input type="checkbox"/>
Vendor Approval Status :	Complete	Third Party Vendor :	<input type="checkbox"/>
Customer Active Status :	Active ▼	Third Party Customer :	<input type="checkbox"/>
Customer Approval Status :	Complete	Inventory Customer :	<input type="checkbox"/>
Location Name :	<input type="text"/>	Healthcare Provider :	<input type="checkbox"/>
First Name :	<input type="text"/>	Never Archive :	<input type="checkbox"/>
Middle Name :	<input type="text"/>	Restrict VSS Access :	No ▼
Last Name :	<input type="text"/>	Discontinue - No New Business :	<input type="checkbox"/>
Company Name :	<input type="text" value="SAN CARLOS EMS PROG"/>	Prevent MA Reference :	<input type="checkbox"/>
Vendor Performance Rating :	<input type="text"/>	PunchOut Enabled :	<input type="checkbox"/>
EDI Enabled :	<input type="checkbox"/>	Re-PunchOut Enabled :	<input type="checkbox"/>
		Electronic Order Enabled :	<input type="checkbox"/>
		W-9 Received :	<input type="checkbox"/>
		W-9 Received Date :	<input type="text"/>
		W-8 Received :	<input type="checkbox"/>
		W-8 Received Date :	<input type="text"/>
		Accepts Credit Cards :	<input type="checkbox"/>
		Active From :	<input type="text" value="01/01/1980"/>

Address Component

The Address component contains all of the address and contact information for the selected Vendor/Customer record. A Vendor/Customer can have multiple addresses configured, each with their own contact information. **Each address is assigned an Address Type (Ordering, Billing or Payment), and a Vendor/Customer can have multiple addresses of the same type (i.e. more than one Billing address).** If multiple addresses are assigned the same type, one can be selected as the Default Record for that type. Whenever a vendor is assigned on a document the Default Record is automatically selected.

Addresses and Contacts are assigned to a Headquarters Account, and can be originally added on the VCC based document or added to or modified, using the VCM based document.



▼ Address Information	
Address ID : AD001	Country Phone Code : 1
Street 1 : P.O BOX 0	Phone : 9284752838
Street 2 :	Phone Extension :
City : SAN CARLOS	County :
State/Province : AZ	County Name :
Zip/Postal Code : 85550	Country : USA
DUNS :	
Extended DUNS :	
CAGE Code :	
▶ Prenote/EFT	
▶ Remittance Advice	
▶ Contact Information	
▶ Contact Address Information	
▶ Geographic Designation	
▶ Change Management	

The Address component is broken down into several sections:

- **Address Information** – Contains the address information based on the Address ID selected
- **Pre-note/EFT** – Maintains the information about Pre-note/EFT status at the address level
- **Remittance Advice** – Maintains requirements for Remittance Advice notices at the address level
- **Contact Information** – Displays the contact information for the Principal Contact ID selected
- **Contact Address Information** – Displays the selected contact's address information

Other Components

The other components in the VCUST table contain additional information for the currently selected record.

- **Business Type** – Maintains a list of the Business Types that apply to a vendor, including their Small and Minority-Owned status
- **Service Area** – Maintains a list of the service areas or territories that apply to a vendor
- **Commodity** – Maintains a list of the commodities supplied by the vendor
- **Authorized Department** – Establishes a list of Departments that are authorized to use the Vendor/Customer



- **Prevent Spending** – Establishes a list of Departments that are prohibited from ordering from the vendor
- **Certification** – Displays the Active and Approved status for the Vendor/Customer

Note: Certification Tab is Important, when a Vendor is first established by a VCC Document. Be sure to fill out the Certification Tab. This tab displays the Active status.

Customer Account Structure

Customers are individuals or business entities that purchase goods or services from the State of Arizona. Customer Accounts are determined by the combination of a Customer (Vendor/Customer) code and a Billing Profile code. Customer records are created and added to the VCUST table by using the VCC based documents. If a Customer record has already been created, a Customer Account can be updated/modified by using a VCM based document or through a direct update to the Customer Account Options (CACT) table.

Customer Account Options

The Customer Account Options (CACT) table is used to establish and maintain billing options for customers. On the CACT table, users can view which Billing Profile codes have been assigned to each Customer code. One Customer code may have multiple Billing Profile codes assigned and each combination represents a unique Customer Account.

Customer Account Options							
Customer	Name	Billing Profile	Department	Unit	Billing Type	Address ID	
✓ VC0000000003	John Eppinett	ST01	RBA	ALL	Invoice	AD001	
VC0000000003	John Eppinett	ST02	RBA	ALL	Both	AD001	
VC0000000004	Lisa Tate	BP03	RGA	5130	Both	AD001	
VC0000000004	Lisa Tate	ST01	RVA	ALL	Invoice	AD001	
SDA070444000	AVONDALE ELEMENTARY SCHOOL DISTRICT	SDA02	SDA	1000	No Billing Required	AD001	

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▼ **General Information**

Customer : VC0000000003

Address ID : AD001

Billing Profile : ST01

Department : RBA

Unit : ALL

Billing Type : Invoice

Final Statement :

Billing Location : Customer Only

Bankruptcy : ☐

Suppress Billing : ☐

Suppress Past Due Billing : ☐

Suppress Auto Fin Charge : ☐

Dispute : ☐

Dispute Reason :

Bill Parent : No

Collection Cycle :

Electronic File Type :

File Prefix :

Central Statement : ☐

Customer Relations Activity : ☐

Minimum Billing Amount : \$0.00

▶ **Third Party Options**

▶ **Change Management**



Customer Accounts can also be assigned to multiple Departments in AFIS by creating a Customer Account record for each Department that needs to use it. Records on the Customer Account Options table can be created and modified using the VCM based documents or directly in the Customer Account Options table (CACT).

Customer Account Information

The Customer Account Information (CUSTA) query page is used to view balance information for Customer Accounts. Documents that reference a Customer Account by using a combination of the Customer code and Billing Profile update the balance information for that account on the CUSTA page.

Customer Account Information

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Customer	Name	Billing Profile	Department	Unit	Outstanding Balance
✓ VC0000000003	John Eppinett	ST01	100	ALL	(\$1,450.50)
VC000000176	Student 1 Inc.	ST01	100	ALL	\$1,200.00
VC000000228	Instructor Inc	ST01	100	ALL	\$9,450.00
VC0000000003	John Eppinett	ST01	101	ALL	(\$826.00)
VC000000176	Student 1 Inc.	ST01	101	ALL	\$8,250.00
VC000000177	Student 2 Inc.	ST01	101	ALL	\$500.00
VC0000000003	John Eppinett	ST01	102	ALL	(\$1,075.50)
VC000000177	Student 2 Inc.	ST01	102	ALL	\$8,950.00
VC0000000003	John Eppinett	ST01	103	ALL	(\$1,075.50)
VC000000180	Student 3 Inc.	ST01	103	ALL	\$9,450.00

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▼ **Current Balance**

Customer : VC0000000003

Name : John Eppinett

Billing Profile : ST01

Central Statement : ☐

Department : 100

Unit : ALL

Unliquidated Amount : \$1,500.00

Liquidated Amount : \$0.00

Collected Amount : \$2,200.50

Payment within Tolerance Amount : \$0.00

Outstanding Balance : (\$1,450.50)

Written Off Amount : \$0.00

Unreserved Credit Balance : \$750.00

Reserved Credit Balance : \$0.00

Earned Unliquidated Rec : \$1,500.00

Earned Liquidated Rec : \$0.00

Earned Collected : \$2,200.50

Unearned Unliquidated Rec : \$0.00

Unearned Liquidated Rec : \$0.00

Unearned Collected : \$0.00

Refund Unliquidated Rec : \$0.00

Refund Liquidated Rec : \$0.00

Refund Collected : \$0.00

Deposit Unliquidated Rec : \$0.00

Deposit Liquidated Rec : \$0.00

Deposit Collected : \$0.00

Third Party Code :

Third Party Unliquidated Rec : \$0.00

Third Party Liquidated Rec : \$0.00

Third Party Collected : \$0.00

► **Credit History**



Create a New Vendor / Customer Record

Section Objectives

In this section, you will:

- Examine the components of the Vendor/Customer Creation document
- Review the data entry requirements for the Vendor/Customer Creation document
- Create a Vendor/Customer Creation document
- Examine the process of using a Miscellaneous Vendor/Customer account
- Research the updates made to the Vendor/Customer table by the Vendor/Customer Creation document

Section Overview

A Vendor Customer Creation (VCC) based document is used to create both new vendors and new customers. In AFIS, a vendor can also be a customer. The Vendor Customer (VCUST) table stores all of the information for both vendors and customers. This lesson examines the VCC based document components and data entry process.

Vendor / Customer Creation Document

The Vendor/Customer Creation (VCC) based documents allow users to add new records to the Vendor/Customer (VCUST) table, the 1099 Reporting Information (1099I) table, and the Customer Account Options (CACT) table. Only one Vendor/Customer record can be entered per document. Vendor/Customer Creation documents cannot reference any other document in AFIS, nor can they be referenced by any other document in AFIS.

Vendor/Customer Creation (VCCD1) documents that are created by Departments are routed to workflow for approval at the department level and at the GAO level before being submitted to Final. Once a VCC based document has been submitted to Final, it cannot be modified or cancelled. Changes at that point require the creation and submission of a Vendor/Customer Modification (VCM) based document.

New records can't be created if the taxpayer number is already in AFIS. An existing vendor can be changed to a customer and an existing customer can be changed to a vendor, but a W-9 is required for that change. Depending on the entity's relationship to the State, the data entry requirements on the VCC based document vary in several important ways. For example, Ordering and Payment address types are used for Vendor records, while Billing address types are used for Customer records.



Miscellaneous and Internal Vendor/Customer Accounts

Note: Not available for all agencies, please Email GAO at AFIS.Operations@azdoa.gov for questions on using this code. Please also review SAAM Topic 45 Section 53 Proper Uses of MISCPAYVEND and MISCCUSTOM

A Miscellaneous Account does not represent a specific vendor or customer. The Miscellaneous Account can be used to create a document to record a one-time transaction. Selecting an existing Vendor/Customer code will infer the name and address information to a document. When a Miscellaneous Account is referenced, the name and address information has to be manually entered.

Both the Miscellaneous Account and Internal Account check boxes are located on the Vendor/Customer Creation (VCC) based document, in the Vendor/Customer component, on the Account Indicators tab.

Vendor Customer Creation Document Components

The Vendor Customer Creation (VCC) based document has many components, or sections, that relay detailed information to the Vendor Customer (VCUST) table. Some components are only used when creating a vendor, and other components are only used when creating a customer.

Header

The Header section contains fields that allow the user to specify general information that applies to all sections of the document.

Vendor/Customer

The Vendor Customer section contains fields that allow the user to enter detailed information about the Vendor/Customer record, as well as to specify various account indicators such as a Miscellaneous Account, Third Party Vendor, or Third Party Customer options. The Accounts Receivable tab, although it relates to creating a Customer Record, only needs to be used when it is the intention to bill a customer through the Cost Accounting functionality. In this case a Cost Accounting Funding Type must be selected. The Disbursement Options tab is used when creating a vendor record.



AFIS

Welcome, Training 1

Department(VCCD1) Dept: 100 ID: 20150000071 Ver.: 1 Function: New Phase: Draft Modified by training1_06/01/2015

Document Navigator

Header

Vendor/Customer

Address

Customer Account

1099 Reporting Information

1042-S Reporting Information

Business Type

Service Area

Commodity

W-8 Form

Authorized Dept.

Prevent Spending

Certification

Vendor/Customer: [Text Box] Legal Name: [Text Box] Active From: [Text Box]

From 1 to 1 Total: 1

First Previous Next Last

Show Lines: 10 Go to line: [Text Box] Go Export to CSV

List View

General Information Headquarters Account Indicators Organization Disbursement Options Prenote/EFT Remittance Advice Vendor Terms Accounts Receivable eMALL

Location Information Executive Compensation Additional Information Travel

Vendor/Customer: [Text Box] Organization Type: [Dropdown]

Auto Generate: ☐ First Name: [Text Box]

Legal Name: [Text Box] Middle Name: [Text Box]

Alias/DBA: [Text Box] Last Name: [Text Box]

Location Name: [Text Box] Company Name: [Text Box]

Department: [Text Box] Active From: [Text Box]

Unit: [Text Box] Active To: [Text Box]

Vendor Performance Rating: training1

Save Undo Insert New Line Edit with Grid

Copy Validate Submit Discard

View PDF Print Processing Workflow File Close

Address

The Address section contains fields that allow entry of the necessary address information for the Vendor/Customer. A vendor record requires at a minimum one Payment and Ordering Address Type be entered, which can be the same address. A customer record requires that a Billing Address Type be entered. If a record is both a vendor and a customer, all three Address Types must be entered. More than one of a particular address type can be entered, if for example, a vendor has more than one Payment address. The Address tab also allows users to insert contact information for each address type provided.

Note: The Contact section is required and important.

AFIS

Welcome, Training 1

Vendor/Customer Creation - Department(VCCD1) Dept: 100 ID: 20150000071 Ver.: 1 Function: New Phase: Draft Modified by training1_06/01/2015

Document Navigator

Header

Vendor/Customer

Address

Customer Account

1099 Reporting Information

1042-S Reporting Information

Business Type

Service Area

Commodity

W-8 Form

Authorized Dept.

Prevent Spending

Certification

Address

Total Lines: 0 Address ID: none Address Type: none

Address ID Address Type Street 1 City State/Province Zip/Postal Code Additional Address Info

From 0 to 0 Total: 0

First Previous Next Last

Show Lines: 10 Export to CSV

List View

General Information Address Information Prenote/EFT Remittance Advice Contact Information Contact Address Information Geographic Designation

Vendor/Customer: [Text Box] Active From: [Text Box]

Address Type: [Dropdown] Active To: [Text Box]

Division/Department: [Text Box] Default Record: ☐

Additional Address Info: [Text Box] Mail Returned: ☐

Prevent New Spending: ☐ Bypass Address Validation: ☐

Default Currency: [Dropdown]

Insert New Line Insert Copied Line Edit with Grid

Copy Validate Submit Discard

View PDF Print Processing Workflow File Close



Customer Account

The Customer Account section is only used when creating a new customer account record by assigning a Billing Profile, or specifying settings for a particular account that override settings on the Billing Profile, such as Suppress Billing or specifying any Third Party information for the customer account. Only one customer account can be established on the VCC based document. Additional, customer accounts can be directly established on the Customer Account Options (CACT) table.

The screenshot shows the AFIS Customer Account form. The top navigation bar includes 'Jump to: VCUST', 'Go', 'Home', 'Personalize', 'Accessibility', 'App Help', and 'About'. The main header shows 'Welcome, Training 1' and 'Procurement | Budgeting | Accounts Receivable | Accounts Payable'. The document title is 'Vendor/Customer Creation - Department(VCCD1)' with details: Dept: 100, ID: 20150000071, Ver.: 1, Function: New, Phase: Draft, Modified by training1, 06/01/2015. The left sidebar shows a 'Document Navigator' with options like Header, Vendor/Customer, Address, Customer Account (selected), 1099 Reporting Information, 1042-S Reporting Information, Business Type, Service Area, Commodity, W-8 Form, Authorized Dept, Prevent Spending, and Certification. The main form area is titled 'Customer Account' and shows 'Total Lines: 0', 'Vendor/Customer: none', 'Legal Name: none', 'Billing Profile: none', 'Dept: none', 'Unit: none', and 'Address ID: none'. The form has tabs for 'General Information' and 'Third Party Options'. The 'General Information' tab is active, showing fields for Vendor/Customer, Address ID, Dept, Unit, Billing Profile, Billing Type, Billing Location, Bankruptcy, Suppress Billing, Suppress Past Due Billing, Suppress Auto Fin Charge, Dispute, Dispute Reason, Collection Cycle, Electronic File Type, File Prefix, Central Statement, and Minimum Billing Amount. The form is in a 'Draft' phase and is modified by training1 on 06/01/2015. The bottom of the form has buttons for 'Copy', 'Validate', 'Submit', 'Discard', 'View PDF', 'Print', 'Processing', 'Workflow', 'File', and 'Close'.

1099 Reporting Information

The 1099 Reporting Information section is only used if required for a vendor.

The screenshot shows the AFIS 1099 Reporting Information form. The top navigation bar is the same as the previous screenshot. The main header shows 'Welcome, Training 1' and 'Procurement | Budgeting | Accounts Receivable | Accounts Payable'. The document title is 'Vendor/Customer Creation - Department(VCCD1)' with details: Dept: 100, ID: 20150000071, Ver.: 1, Function: New, Phase: Draft, Modified by training1, 06/01/2015. The left sidebar shows a 'Document Navigator' with options like Header, Vendor/Customer, Address, Customer Account, 1099 Reporting Information (selected), 1042-S Reporting Information, Business Type, Service Area, Commodity, W-8 Form, Authorized Dept, Prevent Spending, and Certification. The main form area is titled '1099 Reporting Information' and shows 'Taxpayer ID Number: none', 'Name: none', 'Taxpayer ID Number Type: none', and '1099 Reportable: none'. The form has tabs for 'Taxpayer Information', '1099 Backup Withholding', and 'Certification'. The 'Taxpayer Information' tab is active, showing fields for Vendor/Customer, Taxpayer ID Number, Taxpayer ID Number Type, Detailed TIN Type, Name, Names, Address, City, State, ZIP Code, Last Name, Name Control, 1099 Backup Withholding Status, 1099 Reportable, and Bypass Address Validation. The form is in a 'Draft' phase and is modified by training1 on 06/01/2015. The bottom of the form has buttons for 'Copy', 'Validate', 'Submit', 'Discard', 'View PDF', 'Print', 'Processing', 'Workflow', 'File', and 'Close'.

Commodity

The Commodity section is used to select the commodity that is provided by a vendor.



Authorized Dept

The Authorized Dept section is used to specify what Department or Departments are allowed to use the account.

Prevent Spending

The Prevent Spending section is used to specify what Department or Departments are not allowed to use the vendor to make payments.

Certification

The Certification section is used to designate the Vendor/Customer record as active or inactive and to designate the approval status of the Vendor/Customer.

The screenshot displays the AFIS application interface for the 'Certification' section of a Vendor/Customer record. The top navigation bar includes the AFIS logo and various utility links. The left sidebar, titled 'Document Navigator', lists several sections, with 'Certification' currently selected and highlighted in yellow. The main content area, also titled 'Certification', shows a form for updating the record's status. It includes a header section with 'Legal Name', 'Vendor Active Status', and 'Customer Active Status'. Below this is a 'Certification Status' section containing dropdown menus for 'Vendor Active Status', 'Vendor Approval Status', 'Vendor Reinstatement Date', 'Customer Active Status', 'Customer Approval Status', and 'Customer Reinstatement Date'. At the bottom of the form, there are buttons for 'Copy', 'Validate', 'Submit', 'Discard', 'View PDF', 'Print', 'Processing', 'Workflow', 'File', and 'Close'.



Vendor Customer Creation Document Entry

**(This section is for reference)*

Vendor Customer Creation (VCC) based documents can be created by navigating to the Document Catalog and entering in the required information for the document. Depending on whether the record is for a vendor or a customer, different information will be required.

Header

General Information

In the Header, General Information tab, the following fields are available:

- **Document Name** – Enter a name for the document, this field is optional
- **Document Description** – Enter a clear description of the document, this field is required
- **Extended Description** – Enter more description if necessary, this field is optional

Vendor/Customer

General Information

In the Vendor Customer section, General Information tab, the following fields are available:

- **Vendor/Customer** – This field will be auto-generated for vendors. For customers only, the number can be assigned by the department, as an alternative to auto-generation. This field is required.
- **Legal Name** – This field is auto-populated once the document is saved with a name entered in the Company Name if a company, or First Name, Middle Name and Last Name fields, if an individual, on this tab
- **Alias/DBA** – Enter an alias for the Vendor/Customer, this field is optional
- **Organization Type** – Select either Individual or Company, this field is required
- **First Name** – Required if Organization Type selected is Individual; not used for Company
- **Middle Name** – Optional. Available for use only if Organization Type selected is Individual
- **Last Name** – Required if Organization Type selected is Individual; not used for Company
- **Company Name** – Required if Organization Type selected is Company; not used for Individual
- **Active From** – Select a future date on which the record becomes active, or able to be used. If left blank this field will default to the current date.



AFIS Welcome, Training 1 Jump to: VCUST Go Home Personalize Accessibility App Help About

Vendor/Customer Creation - Department(VCCD1) Dept: 100 ID: 20150000071 Ver.: 1 Function: New Phase: Draft Modified by training1, 06/01/2015

Document Navigator

- Header
- Vendor/Customer**
- Address
- Customer Account
- 1099 Reporting Information
- 1042-S Reporting Information
- Business Type
- Service Area
- Commodity
- W-8 Form
- Authorized Dept.
- Prevent Spending
- Certification

Vendor/Customer Vendor/Customer: VC000000231 Legal Name:

Vendor/Customer	Legal Name	Active From
VC000000231		

From 1 to 1 Total: 1 First Previous Next Last Show Lines: 10 Go to line: Go Export to CSV

General Information Headquarters Account Indicators Organization Disbursement Options Prenote/EFT Remittance Advice Vendor Terms Accounts Receivable eMALL

Location Information Executive Compensation Additional Information Travel

Vendor/Customer: VC000000231 Organization Type:

Auto Generate: ☒ First Name:

Legal Name: Middle Name:

Alias/DBA: Last Name:

Location Name: Company Name:

Department: Active From:

Unit: Active To:

Vendor Performance Rating:

Save Undo Insert New Line Edit with Grid

Copy Validate Submit Discard View PDF Print Processing Workflow File Close

Headquarters

The Headquarters tab is required. The taxpayer ID and Type are entered here. Alternatively, a valid vendor customer code can be provided in the Headquarters Account Code field to link the new vendor customer, child record, to a parent record.

Account Indicators

The Account Indicators tab contains check boxes that turn on and off certain options for the account. One of the options on this tab is the check box for **Miscellaneous Account**; the **Miscellaneous Account should not be used by agencies without GAO approval**. When using a Miscellaneous Account flagged Vendor or Customer account on documents, the user must manually enter the name and address information for the account.

AFIS Welcome, Training 1 Jump to: VCUST Go Home Personalize Accessibility App Help About

Vendor/Customer Creation - Department(VCCD1) Dept: 100 ID: 20150000071 Ver.: 1 Function: New Phase: Draft Modified by training1, 06/01/2015

Document Navigator

- Header
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- Business Type
- Service Area
- Commodity
- W-8 Form
- Authorized Dept.
- Prevent Spending
- Certification

Vendor/Customer Vendor/Customer: VC000000231 Legal Name:

Vendor/Customer	Legal Name	Active From
VC000000231		

From 1 to 1 Total: 1 First Previous Next Last Show Lines: 10 Go to line: Go Export to CSV

General Information Headquarters **Account Indicators** Organization Disbursement Options Prenote/EFT Remittance Advice Vendor Terms Accounts Receivable eMALL

Location Information Executive Compensation Additional Information Travel

Restrict Use by Department: ☐ Third Party Only: ☐

Miscellaneous Account: ☐ Third Party Vendor: ☐

Internal Account: ☐ Third Party Customer: ☐

Inventory Customer: ☐ W-9 Received: ☐

Healthcare Provider: ☐ W-9 Received Date:

PunchOut Enabled: ☐ W-8 Received: ☐

Re-PunchOut Enabled: ☐ W-8 Received Date:

Electronic Order Enabled: ☐ Accepts Credit Cards: ☐

EDI Enabled: ☐ Restrict VSS Access:

Save Undo Insert New Line Edit with Grid

Copy Validate Submit Discard View PDF Print Processing Workflow File Close



Other possible options on this tab include Third Party Vendor or Third Party Customer, which would be used to specify a vendor or customer as a Third Party require W9 or W8 received boxes and dates should be completed on the Account Indicators tab for vendor setups.

Organization

In the Organization section, the user enters the necessary taxpayer information into the available fields. The Taxpayer ID Number is required for vendors, with few exceptions, but not for customers that are not also vendors.

Address

General Information

In the Address section, General Information tab, users can select the type of address they are entering. The user must first click **Insert New Line**. In the General Information tab, the user then selects an Address Type. Vendors require at least one Payment address and at least one Ordering address to be created for the record. Customers require at least one Billing address to be created for the record. Once an Address Type is selected, the information for that address is entered into the Address Information tab.

Each Address Type along with the corresponding information for the type is recorded on a new line in the Address section. If the record created designates both a vendor and a customer, then all three Address Types are required: Billing, Payment, and Ordering.



Address Information

For the Address Type selected on the General Information tab, the user enters information into the following required fields:

- **Address ID** – This field is auto-generated
- **Street 1** – Enter the street address of the vendor
- **City** – Enter the city for the vendor
- **State/Province** – Enter the state or province for the vendor
- **Zip/Postal Code** – Enter the zip code for the vendor
- **Country** – Enter the country for the vendor or select from the Pick List



Prenote/EFT

The Prenote/EFT tab contains fields that are optional and specify EFT payment information for the vendor. The information on this tab will not be viewable.

Contact Information

The Contact Information tab contains fields for specifying the contact information for a Principle Contact with the vendor or customer. For a customer record, the Principal Contact ID is auto-generated and the Principle Contact field is required. **For vendor setups this section is required. There should be an email and/or a phone number.**

Additional information for the contact can also be entered if known.

Contact Address Information

The Contact Address Information tab contains fields that will default based on the information in the Address Information section when the document is saved or validated, or if desired, different address information can be provided for the contact. A contact has to be added in order for the address information to default.

Customer Account

General Information

The Customer Account section is only used when creating a customer account record. The following fields are required on the General Information tab:

- **Dept** – Enter the Department that will be associated with the customer account
- **Unit** – Enter the Unit code that will be associated with the customer account
- **Billing Profile** – Enter or select from the Pick List the Billing Profile for the customer account



Certification

Certification Status

In the Certification section, users must first click **Insert New Line**. In the Vendor Active Status field, the user then selects **Active**. In the Vendor Approval Status field, select **Complete**. If the record is for a customer the Customer Active Status and Customer Approval Status fields must also be set to **Active** and **Complete** respectively.

The screenshot shows the AFIS application interface for the 'Vendor/Customer Creation - Department(VCCD1)' form. The 'Certification' section is active, displaying a table with columns for 'Legal Name', 'Vendor Active Status', and 'Customer Active Status'. The table is currently empty, showing 'From 0 to 0 Total: 0'. Below the table, there are dropdown menus for 'Vendor Active Status', 'Vendor Approval Status', 'Vendor Reinstatement Date', 'Customer Active Status', 'Customer Approval Status', and 'Customer Reinstatement Date'. The 'Certification Status' section is highlighted in the left sidebar. The bottom of the form includes buttons for 'Insert New Line', 'Insert Copied Line', 'Edit with Grid', 'Copy', 'Validate', 'Submit', 'Discard', 'View PDF', 'Print', 'Processing', 'Workflow', 'File', and 'Close'.



New Vendor / Customer Record

A Vendor Customer Creation (VCC) based document can be created by either navigating to the Document Catalog, clicking Create, and entering the necessary information in the document fields or navigating to the VCUST table, and clicking the Create New Record link.

Create a New Vendor / Customer Record



Scenario

The State of Arizona wants to purchase 1000 new laptop computers from a new computer manufacturer, Dell. In addition, the State will be providing consultant services to Dell. Prior to creating a subsequent delivery order, Dell must be added to the VCUST table as a vendor. Furthermore, prior to receiving services from the State, Dell must be added to the VCUST table as a customer. The user must also determine that an entry does not already exist on the VCUST table prior to adding the entry.

Login to the **AFIS** Home Page. Check whether the vendor is in the **VCUST** table.

1. In the **Jump to** field, enter **VCUST**
2. Click **Go**

3. In the **Taxpayer ID Number** field of the Search window, enter **265392xxx**, where xxx is your Student Number
4. Click **Ok**
5. Verify that Dell Computer is not returned

On the Same Vendor/Customer page, create a new Vendor/Customer record.

1. At the bottom of the Vendor/Customer page, click the **Create New Record** link.

2. On the Create Document page, select **VCCD1** as the document code
3. In the **Document Department Code** field, enter the data from *training data information*
4. Select the **Auto Numbering** check box
5. Click the **Create Document** link



Enter the appropriate data for the **new Vendor/Customer** document.

6. In the General Information tab of the Header, in the **Document Description** field, enter **Vendor data for Dell**
7. In the Secondary Navigation Panel, click **Vendor/Customer**

Enter the information about the **new vendor**.

1. In the General Information tab, select the **Auto Generate** check box
2. From the **Organization Type** drop down menu, select **Company**
3. In the **Company Name** field, enter **Dell Computer_xxx**, where xxx is your Student Number

4. Click the **Organization** tab

Enter data about the **1099 Classification** and the **TIN**.

1. From the **1099 Classification** drop down menu, select **Corporation**
2. In the **Taxpayer ID Number** field, enter **265392xxx**, where xxx is your Student Number



3. From the **Taxpayer ID Number Type** drop down menu, select **EIN**

The screenshot shows the 'Organization' tab with the following fields and values:

- 1099 Classification: Corporation (5A)
- Taxpayer ID Number: 26592100
- Taxpayer ID Number Type: EIN
- 1042-S Recipient Code: (empty)
- Number of Employees: (empty)
- Detailed TIN Type: (empty)
- Merchant ID: (empty)
- Foreign Tax ID: (empty)
- Sex: (empty)
- 1042-S Recipient Account Number: (empty)
- Date of Birth: (empty)
- W-8 Form: (empty)
- Marital Status: (empty)
- Tax Profile: (empty)
- Annual Income: (empty)
- Tax Profile Name: (empty)
- Create Taxpayer ID: (empty)
- EBIC Number: (empty)
- Re-Enter Taxpayer ID: (empty)
- IAEC Number: (empty)
- IRS Country of Residence: (empty)
- Web Address http://: (empty)
- IRS Country Sub Code: (empty)
- Employee ID: (empty)
- Contract Withholding Exempt: ☐
- Employee Status: (empty)
- National Provider ID: (empty)
- Supplier Shared Secret: (empty)
- CAGE Code: (empty)
- Permanent Staffed Office in State: ☐

Click the **Vendor Terms** tab.

The screenshot shows the 'Vendor Terms' tab highlighted with an orange box. Other tabs visible include 'Remittance Advice', 'Accounts Receivable', 'eMALL', and 'Location Information'.

Typically, with this type of vendor add (directly in AFIS) we do not enter payment terms. When the supplier comes from APP the payment terms are populated. You can view the information only.

Select the appropriate **address type**.

1. Click the **Insert New Line** button
2. In the **Address Type** drop down menu, select **Ordering**
3. Check the **Default Record** check box

The screenshot shows the 'Address Information' tab with the following fields and values:

- Vendor/Customer: (empty)
- Address Type: Ordering
- Division/Department: (empty)
- Additional Address Info.: (empty)
- Prevent New Spending: ☐
- Default Currency: (empty)
- Active From: (empty)
- Active To: (empty)
- Default Record: ☒
- Mail Returned: ☐
- Bypass Address Validation: ☐

4. Click the **Address Information** tab



Enter the appropriate **address data**. For reporting purposes, it is also good to fill in the county.

1. Check the **Auto Generate** check box
2. In the **Street 1** field, enter **1001 South IH 35**
3. In the **City** field, enter **Round Rock**
4. In the **State/Province** field, enter **TX**
5. In the **Zip/Postal Code** field, enter **78664**
6. In the **Phone** field, enter **512-728-4100**
7. In the **Country** field, enter **USA**

8. Click the **Contact Information** tab

Enter key **contact information**. Name, email and/or phone number is mandatory. We need at least **one contact option**.

1. Check the **Auto Generate** check box
2. In the **Principal Contact** field, enter **Bob Smith**
3. From the **Correspondence Type** drop down menu, select **E-mail**
4. In the **Email** field, enter **bobsmith@dell.com**
5. In the **Phone** field, enter **512-728-4100**
6. Click the **Contact Address Information** tab
7. In the **Country** field, enter **USA**
8. Click **Save**



General Information | Address Information | Prenote/EFT | Remittance Advice | **Contact Information** | Contact Address Information

Geographic Designation

Principal Contact ID:

Auto Generate: ☒

Principal Contact:

Title/Role:

Permissions:

Authorized Representative: ☐

English Spoken: ☒

Correspondence Type:

Email:

Phone:

Phone Extension:

Alternate Phone:

Alternate Phone Extension:

Fax:

Fax Extension:

Alternate Fax:

Alternate Fax Extension:

Since the **Payment** and **Ordering** addresses are identical, copy the Ordering address to start the Payment address.

1. Click the **Copy Line** button for the newly added Ordering address
2. Click the **Insert Copied Line** button to add a duplicate address line to the document
3. In the General Information tab, from the **Address Type** drop down menu, select **Payment**
4. Click **Save**

Address | Total Lines: 2 | Address ID: AD001 | Address Type: Payment

Address ID	Address Type	Street 1	City	State/Province	Zip/Postal Code	Additional Address Info.
AD001	Ordering	1001 South IH 35	Round Rock	TX	78664	
AD001	Payment	1001 South IH 35	Round Rock	TX	78664	

From 1 to 2 Total: 2 | | Go to line:

List View

General Information | Address Information | Prenote/EFT | Remittance Advice | **Contact Information** | Contact Address Information

Geographic Designation

Vendor/Customer:

Dell Computer_300

Address Type:

Division/Department:

Additional Address Info.:

Prevent New Spending: ☐

Default Currency:

Active From:

Active To:

Default Record: ☒

Mail Returned: ☐

Bypass Address Validation: ☐

Since the Billing address is identical to the Payment and Ordering addresses, copy the Ordering address to start the Billing address.

1. Click the **Copy Line** button for the newly added Ordering address



2. Click the **Insert Copied Line** button to add a duplicate address line to the document
3. In the General Information tab, from the **Address Type** drop down menu, select **Billing**
4. Click **Save**

Address Total Lines: 3 Address ID: AD001 Address Type: Billing

Address ID	Address Type	Street 1	City	State/Province	Zip/Postal Code	Additional Address Info.
AD001	Ordering	1001 South IH 35	Round Rock	TX	78664	
AD001	Payment	1001 South IH 35	Round Rock	TX	78664	
AD001	Billing	1001 South IH 35	Round Rock	TX	78664	

From 1 to 3 Total: 3 First Previous Next Last Go to line: Go

[List View](#)

General Information Address Information Prenote/EFT Remittance Advice Contact Information Contact Address Information

Geographic Designation

Vendor/Customer: VC000000262 Dell Computer_300

Address Type: **Billing**

Division/Department:

Additional Address Info.:

Prevent New Spending: ☐

Default Currency:

Active From:

Active To:

Default Record: ☒

Mail Returned: ☐

Bypass Address Validation: ☐

5. In the Secondary Navigation Panel, click **Customer Account**

Create the **customer account record**.

1. Click **Insert New Line**
2. In the Dept field, enter **ALL**
3. In the Unit field, enter **ALL**
4. In the Billing Profile field, enter **COST**
5. In the Billing Location field, select Customer Only

General Information Third Party Options

Vendor/Customer:

Address ID:

Dept: **ALL**

Unit: **ALL**

Billing Profile: **COST**

Billing Type:

Billing Location: **Customer Only**

Bankruptcy: ☐

Suppress Billing: ☐

Suppress Past Due Billing: ☐

Suppress Auto Fin Charge: ☐

Dispute: ☐

Dispute Reason:

Collection Cycle:

Electronic File Type:

File Prefix:

[Save](#) [Undo](#) [Insert New Line](#) [Insert Copied Line](#) [Edit with Grid](#)

6. In the Secondary Navigation Panel, click 1099 Reporting Information



Enter **appropriate taxpayer related information**.

1. In the Address field, enter **1001 South IH 35**
2. In the City field, enter **Round Rock**
3. In the State field, enter **TX**
4. In the Zip Code field, enter **78664**

1099 Reporting Information		Taxpayer ID Number: 265392000	
Taxpayer ID Number	Name	Taxpayer ID Number Type	1099 Reportable
265392000	Dell Computer_300	EIN	Yes
From 1 to 1 Total: 1		<input type="button" value="First"/> <input type="button" value="Previous"/> <input type="button" value="Next"/> <input type="button" value="Last"/>	Go to line: <input type="button" value="Go"/>

Taxpayer Information
1099 Backup Withholding
Certification

Vendor/Customer:

Dell Computer_300

Taxpayer ID Number:

Taxpayer ID Number Type:

Detailed TIN Type:

Name:

Names:

Address:

City:

State:

ZIP Code:

Last Name:

Name Control:

1099 Backup Withholding Status:

1099 Reportable: ☒

Bypass Address Validation: ☐

5. In the Secondary Navigation Panel, click **Certification**

Select the Vendor and Customer active status.

1. Click the **Insert New Line** button
2. In the **Vendor Active Status** drop down menu, select **Active**
3. In the **Vendor Approval Status** drop down menu, select **Complete**
4. In the **Customer Active Status** drop down menu, select **Active**
5. In the **Customer Approval Status** drop down menu, select **Complete**
6. Click **Save**



Certification		
Legal Name	Vendor Active Status	Customer Active Status
Dell Computer_300	Active	Active
From 1 to 1 Total: 1		
First Previous Next Last		
Go to line: <input type="text"/> Go		
Vendor/Customer: VC000000262 Dell Computer_300		
Certification Status		
Vendor Active Status: Active	Customer Active Status: Active	
Vendor Approval Status: Complete	Customer Approval Status: Complete	
Vendor Reinstatement Date: <input type="text"/>	Customer Reinstatement Date: <input type="text"/>	

Validate and **Submit** the document, steps:

1. Click the **Validate** button to check for errors. If any errors exist, correct the errors then click the **Validate** button again. If the validation is successful, the following message is displayed in the upper left corner of the screen: **Document validated successfully**
2. Click the **Submit** button to submit the document to workflow for approval. The following message is displayed in the upper left corner of the screen: **Document submitted successfully**
3. Click **Home** in the Primary Navigation Panel to return to the Home Page



Miscellaneous Vendor / Customer Record

Note: Please refer to SAAM4553 – Proper use of MISCCUSTOM for more guidance. Effective January 1, 2020, you MUST have approval from GAO prior to using MISC codes.

On the Vendor Customer Creation (VCC) based document, in the Vendor Customer section, the Account Indicators tab contains a check box that flags the record as a Miscellaneous Account.

General Information	Headquarters	Account Indicators	Organization	Disbursement Options	Remittance Advice	Vendor Terms	Accounts Receivable	eMALL
Location Information	Executive Compensation	Additional Information	Travel					

Restrict Use by Department: <input type="checkbox"/>	Third Party Only: <input type="checkbox"/>
Miscellaneous Account: <input type="checkbox"/>	Third Party Vendor: <input type="checkbox"/>
Internal Account: <input type="checkbox"/>	Third Party Customer: <input type="checkbox"/>
Inventory Customer: <input type="checkbox"/>	W-9 Received: <input type="checkbox"/>
PunchOut Enabled: <input type="checkbox"/>	W-9 Received Date: <input type="text"/>
Re-PunchOut Enabled: <input type="checkbox"/>	W-8 Received: <input type="checkbox"/>
Electronic Order Enabled: <input type="checkbox"/>	W-8 Received Date: <input type="text"/>
	Accepts Credit Cards: <input type="checkbox"/>
	Restrict VSS Access: <input type="text" value="Yes"/>

A Miscellaneous Account is used for a record that does not represent a specific vendor or customer. For example, it would be used for entities that wouldn't be 1099 reportable and more than likely only paid once. When using a Miscellaneous Account flagged Vendor or Customer account on documents, the user must manually enter the name and address information for the account. There is already an existing miscellaneous vendor number MISCPAYVEND that should be used as the miscellaneous vendor on payment documents, no additional miscellaneous vendors should be added.

When using a defined Vendor/Customer on documents, the information for that record will be carried forward from the Vendor Customer (VCUST) table entry. If users are required to manually enter the Vendor/Customer information on a document, they can use a Miscellaneous Account that has been set up (see Statewide Miscellaneous Vendor/Customer codes below).

Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
✓ MISCCUSTOM	Miscellaneous Customer		Active	Active
MISCPAYVEND	Miscellaneous Vendor		Active	Active
MISCTRAVEL	Miscellaneous Travel		Active	Inactive

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Addition of Vendors from Arizona Procurement Portal (APP)

When vendor records are created or updated in APP, an interface document (VCCIV1) is created which will update the information in the Vendor/Customer (VCUST) table in AFIS. All vendors who are registered in APP must make all of their changes in APP and not directly in AFIS. The Vendor/Customer code assigned in AFIS will be the same as the Supplier ID in APP.

Research Updates

The Vendor Customer (VCUST) table stores all of the records for both vendors and customers used in AFIS. The information entered on any of the Vendor Customer Creation (VCC) based documents can be seen in the sections and fields on the VCUST table.

Research a New Vendor on the Vendor Customer Table

Scenario

You have created a new vendor record in AFIS, and now you want to verify that the record has been successfully added to the Vendor Customer (VCUST) table.



Login to the **AFIS** Home Page. Navigate to the Vendor Customer table using the Jump to feature.

1. In the **Jump to** field, enter **VCUST**
2. Click **Go**. The VCUST table opens. A Search popup window opens.

In the Search popup window, search for a vendor record.



1. In the Search window, in the **Taxpayer ID Number** field, enter **265392xxx**, where xxx is your Student Number
2. Click **Ok**. The Vendor/Customer table displays the record






Vendor/Customer

Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
✓ 0007122501	SAN CARLOS EMS PROGRAMS		Active	Active

From 1 to 1 of 1 First Prev Next Last [Attachments](#)

[Save](#) [Undo](#) [Delete](#) [Insert](#) [Copy](#) [Paste](#) [Search](#)  

▼ **General Info**

Vendor/Customer :	0007122501	Restrict Use by Department :	<input type="checkbox"/>
Legal Name :	SAN CARLOS EMS PROG	Miscellaneous Account :	<input type="checkbox"/>
Alias/DBA :		Internal Account :	<input type="checkbox"/>
Vendor Active Status :	Active ▼	Third Party Only :	<input type="checkbox"/>
Vendor Approval Status :	Complete	Third Party Vendor :	<input type="checkbox"/>
Customer Active Status :	Active ▼	Third Party Customer :	<input type="checkbox"/>
Customer Approval Status :	Complete	Inventory Customer :	<input type="checkbox"/>
Location Name :		Healthcare Provider :	<input type="checkbox"/>
First Name :		Never Archive :	<input type="checkbox"/>
Middle Name :		Restrict VSS Access :	No ▼
Last Name :		Discontinue - No New Business :	<input type="checkbox"/>
Company Name :	SAN CARLOS EMS PROG	Prevent MA Reference :	<input type="checkbox"/>
Vendor Performance Rating :		PunchOut Enabled :	<input type="checkbox"/>
EDI Enabled :	<input type="checkbox"/>	Re-PunchOut Enabled :	<input type="checkbox"/>
		Electronic Order Enabled :	<input type="checkbox"/>
		W-9 Received :	<input type="checkbox"/>
		W-9 Received Date :	<input type="text"/> 
		W-8 Received :	<input type="checkbox"/>
		W-8 Received Date :	<input type="text"/> 
		Accepts Credit Cards :	<input type="checkbox"/>
		Active From :	01/01/1980 

Explore the sections and tabs for the record on the Vendor/Customer table.

1. In the **General Info** tab, observe the Company Name field value
2. In the **Organization** tab, observe the Organization Type field value
3. In the **Address** section, observe the Address Types that exist for the record
4. Click **Home** on the Primary Navigation Panel to return to the Home Page



Modify an Existing Vendor / Customer Record

Section Objectives

In this section, you will:

- Examine the components of the Vendor/Customer Modification document
- Review the data entry requirements for the Vendor/Customer Modification document
- Create a Vendor/Customer Modification document
- Examine the APP interface process for vendor modification
- Research the updates made to the Vendor/Customer and Customer Account Options tables by the Vendor/Customer Modification document

Section Overview

The Vendor Customer Modification (VCM) based document is used to add to, change, or delete existing vendor and customer information stored in AFIS. Only one Vendor/Customer can be updated by the VCM document. This lesson examines the VCM document components and data entry process.

Vendor / Customer Modification Document

Vendor/Customer Modification (VCM) based documents allow users to modify or add to an existing vendor or customer record. Changes submitted through a VCM based document only apply to a single record. Some examples of when a VCM based document should be used include the following:

- Modifying Organization or Prenote/EFT information – GAO Only
- Adding a new address for an existing Vendor/Customer record
- Modifying an existing address
- Modifying a vendor's Legal Address or other 1099 information
- Adding 1099 Reporting Information for a new Taxpayer ID number
- Modifying an existing record's Legal Name or Taxpayer ID Number (TIN)
- Creating an Active vendor when an Active customer already exists, or vice versa

To create or change a Customer Account record, make changes directly in the Customer Account Options (CACT) page. In the CACT you can:

- Add a new Customer Account record
- Modify an existing Customer Account record

Like the VCC based documents, the VCM based documents, with the exception of the VCMIV1 are routed to workflow for approval by the department and by GAO, and they cannot reference or be referenced by any other document in AFIS. The VCM based **documents cannot be copied**, nor can they be modified once the Phase is Final.



Line Action

Within the VCM based document itself, the information is slightly different from the VCC based document. On each line, the Line Action drop down menu allows users to choose what type of action is being done, whether it is modifying or deleting information on a record. There is no Add action/option.

The screenshot shows a software interface with two tabs: 'General Information' (selected) and 'Location Information'. The 'Line Action' dropdown menu is open, showing 'Modify' and 'Delete' options. Below this, there are several input fields and checkboxes:

- Headquarters:** A text input field.
- Headquarters Legal Name:** A text input field.
- Catalog DUNS #:** A text input field.
- Catalog Extended DUNS:** A text input field.
- Web Address http://:** A text input field.
- 1099 Indicator:** A text input field.
- Taxpayer ID Number:** A text input field with a green up arrow icon to its right.
- Taxpayer ID Number Type:** A dropdown menu.
- TIN Updates All Locations:** A dropdown menu.
- Franchise Account:** A checkbox.
- Legal Name Changed:** A checkbox.

The tabs and fields available for data entry on the document depends on what Line Action is selected. For example, if a new address is being entered, the Line Action is set to New, and the Add New Address tab is used, while the fields on the Modify Existing Address tab are grayed out.

Note: Customer profiles do not need anything other than a billing address. Vendor profiles are required to have a payment and ordering address, and a W-9.



Vendor Customer Modification Document Components

The Vendor Customer Modification (VCM) based document has many components, or sections, that relay detailed information to the Vendor Customer (VCUST) table. Depending on the type of information that requires modification, only certain sections may be used. For each section except the Header, users must click Insert New Line, and select a Line Action that determines how the Vendor/Customer record is being modified.

Header

The Header section contains fields that allow the user to specify general information that applies to all sections of the document. The Vendor/Customer that is selected in the General Information tab is the Vendor/Customer whose information is being modified by the document. The Header section is used to change the Legal Name associated with the record. The **Document Description** is a required field and a key communication area for GAO.

Headquarters

The Headquarters section contains fields that allow the user to modify or delete information for the Headquarters record associated with the Vendor/Customer record.

Note: The headquarters component should only be used when modifying a Tax Identification Number (TIN).



Headquarters				
Line Action	Headquarters Legal Name	Catalog DUNS #	Web Address http://	
From 1 to 1 Total: 1				
<div> <div>First</div> <div>Previous</div> <div>Next</div> <div>Last</div> </div> <div>Go to line: <input type="text"/> <input type="button" value="Go"/></div>				
<div> <div>List View</div> </div>				
<div> <div>General Information</div> <div>Location Information</div> </div>				
<div> <div>Line Action: <input type="text"/></div> <div>Headquarters: <input type="text"/></div> <div>Headquarters Legal Name: <input type="text"/></div> <div>Catalog DUNS #: <input type="text"/></div> <div>Catalog Extended DUNS: <input type="text"/></div> <div>Web Address http://: <input type="text"/></div> <div>1099 Indicator: <input type="text"/></div> <div>Taxpayer ID Number: <input type="text"/></div> <div>Taxpayer ID Number Type: <input type="text"/></div> <div>TIN Updates All Locations: <input type="text"/></div> <div>Franchise Account: <input type="checkbox"/></div> <div>Legal Name Changed: <input type="checkbox"/></div> </div>				

Vendor/Customer

The Vendor Customer section contains fields that allow the user to modify detailed information on the Vendor/Customer record, as well as specify various account indicators such as a Miscellaneous Account option. On the VCM based document, the Miscellaneous Account check box is located on the General Information tab of the Vendor/Customer section.

Vendor/Customer				
Line Action	Legal Name	Vendor Active Status	Customer Active Status	
From 1 to 1 Total: 1				
<div> <div>Line Action: <input type="text"/></div> <div>Vendor/Customer: <input type="text"/></div> </div>				
<div> <div>General Information</div> <div>Headquarters</div> <div>Organization</div> <div>Disbursement Options</div> <div>Remittance Advice</div> <div>Vendor Terms</div> <div>Accounts Receivable</div> <div>eMALL</div> <div>Location Information</div> </div>				
<div> <div>Summary of Approval Modifications</div> <div>Executive Compensation</div> <div>Additional Information</div> <div>Travel</div> </div>				
<div> <div> <div>Alias/DBA: <input type="text"/></div> <div>Location Name: <input type="text"/></div> <div>Legal Name: <input type="text"/></div> <div>Department: <input type="text"/></div> <div>Unit: <input type="text"/></div> <div>Active From: <input type="text"/></div> <div>PunchOut Enabled: <input type="checkbox"/></div> <div>Re-PunchOut Enabled: <input type="checkbox"/></div> <div>Electronic Order Enabled: <input type="checkbox"/></div> <div>Vendor Performance Rating: <input type="text"/></div> </div> <div> <div>Restrict Use by Department: <input type="checkbox"/></div> <div>Miscellaneous Account: <input type="checkbox"/></div> <div>Internal Account: <input type="checkbox"/></div> <div>Third Party Only: <input type="checkbox"/></div> <div>Third Party Vendor: <input type="checkbox"/></div> <div>Third Party Customer: <input type="checkbox"/></div> <div>Inventory Customer: <input type="checkbox"/></div> <div>Restrict VSS Access: <input type="text"/></div> <div>Discontinue - No New Business: <input type="checkbox"/></div> <div>Prevent MA Reference: <input type="checkbox"/></div> <div>W-9 Received: <input type="checkbox"/></div> <div>W-9 Received Date: <input type="text"/></div> <div>W-8 Received: <input type="checkbox"/></div> <div>W-8 Received Date: <input type="text"/></div> <div>Accepts Credit Cards: <input type="checkbox"/></div> </div> </div>				



1099 Reporting Information

The 1099 Reporting Information section is used to add to or modify existing taxpayer information for the Vendor/Customer record.

Master Address

The Master Address section is used to add a new, auto-generated **Master Address to the Headquarters** record, or modify an existing Master Address. Once a Line Action is selected, the tabs for adding a new Master Address or modifying an existing Master Address are used to specify a Master Address code, and the information is entered on the Address Information tab of the Master Address section. Typically, you will never add a Master Address as the address type is required for the address to be useful.

Typically, you will never add a Master Address as the address type is required for the address to be useful. Important: You should never delete an address.



Address Information

The Address Information section is used to add a new address type or modify an existing address for a Vendor/Customer record. It is also used to add to or modify Contact Information for the record.

The screenshot shows the 'Address Information' form. At the top, a status bar displays 'Total Lines: 0', 'Line Action: none', 'Address ID: none', and 'Address Type: none'. Below this is a table header with columns: 'Line Action', 'Address ID', 'Address Type', 'Street 1', 'City', 'State/Province', 'Zip/Postal Code', 'Principal Contact', and 'Additional Address Info.'. A summary bar indicates 'From 0 to 0 Total: 0' with navigation buttons 'First', 'Previous', 'Next', and 'Last'. The main form area includes a 'Line Action' dropdown, a 'Vendor/Customer' text field, and a 'Bypass Address Validation' checkbox. A 'List View' button is on the right. Below these are several tabs: 'Add New Address' (highlighted), 'Modify Existing Address', 'Address Information', 'Other Address Information', 'Prenote/EFT', 'Remittance Advice', 'Contact Information', 'Contact Address Information', and 'Geographic Designation'. The bottom section contains a 'New Address Type' dropdown, a 'New Address ID' text field with an up/down arrow icon, and an 'Auto-Generate' checkbox.

Customer Account

The Customer Account section is used only when working with an existing customer account or adding customer information to an existing vendor record. A new customer account can be added to the record by selecting a Billing Profile and completing the Customer Account Information tab. An existing customer account can be modified or deleted by selecting a Billing Profile on the Modify Existing Customer Account tab and completing the Customer Account Information tab.

The screenshot shows the 'Customer Account' form. The status bar at the top displays 'Total Lines: 1', 'Vendor/Customer:', 'Legal Name:', 'Billing Profile:', 'Dept:', 'Unit:', and 'Address ID:'. Below is a table header with columns: 'Line Action', 'Vendor/Customer', 'Legal Name', 'Billing Profile', 'Dept', 'Unit', 'Billing Type', and 'Address ID'. A summary bar indicates 'From 1 to 1 Total: 1' with navigation buttons 'First', 'Previous', 'Next', and 'Last'. A 'Go to line:' field with a 'Go' button is on the right. The main form area includes a 'Line Action' dropdown, a 'Vendor/Customer' text field, and a 'List View' button. Below these are several tabs: 'Add New Customer Account', 'Modify Existing Customer Account' (highlighted), 'Customer Account Information', and 'Third Party Options'. The bottom section contains a 'Billing Profile' dropdown with an up/down arrow icon, and 'Dept:' and 'Unit:' text fields.



Contacts

The Contacts section is used to add a new contact or modify/delete an existing contact for the Headquarters record.

The screenshot shows the 'Contacts' section of a software application. At the top, there is a header bar with the title 'Contacts' and status information: 'Total Lines: 0', 'Line Action: none', 'Contact ID: none', and 'Contact Name: none'. Below the header is a table with columns: 'Line Action', 'Contact ID', 'Contact Name', 'Phone', and 'Email'. The table is currently empty, showing 'From 0 to 0 Total: 0'. Below the table are navigation buttons: 'First', 'Previous', 'Next', and 'Last'. To the right of the table is a 'List View' button. Below the table is a form area with a 'Line Action' dropdown menu and a 'Headquarters' text input field. At the bottom, there are four tabs: 'Add New Contact', 'Modify Existing Contact', 'Contact Information', and 'Address Information'. The 'Add New Contact' tab is selected, showing a 'Contact ID' text input field and an 'Auto-Generate' checkbox.

Commodity

The Commodity section is used to add or delete a commodity that is provided by the vendor. This is an optional component.

The screenshot shows the 'Commodity' section of a software application. At the top, there is a header bar with the title 'Commodity' and status information: 'Total Lines: 0', 'Line Action: none', and 'Commodity: none'. Below the header is a table with columns: 'Line Action', 'Commodity', 'Commodity Description', 'Last Solicited Date', and 'Last Date Awarded'. The table is currently empty, showing 'From 0 to 0 Total: 0'. Below the table are navigation buttons: 'First', 'Previous', 'Next', and 'Last'. To the right of the table is a 'List View' button. Below the table is a form area with a 'Line Action' dropdown menu and a 'Vendor/Customer' text input field. At the bottom, there are two tabs: 'Add New Commodity' and 'Delete Existing Commodity'. The 'Add New Commodity' tab is selected, showing a 'Commodity' text input field with a small icon to its right, a 'Commodity Description' text input field, a 'Default PCard' checkbox, and a 'Commodity Code' text input field.



Certification

The Certification section is used to modify the Vendor/Customer record certification status as active or inactive and to modify the approval status of the Vendor/Customer.

Note: choose either Vendor, Customer or both if they are both a vendor and a customer.

Vendor Customer Modification Document Data Entry

On the Vendor Customer Modification document, the individual sections are only used if changes are required for that section. After selecting a record to modify, users can Insert a New Line on each section that requires modification. The most common modifications are changes to address, status, and creation of additional addresses.

Header

General Information

On the General Information tab, the Vendor/Customer field will be populated with the Vendor/Customer code if the document is created by clicking the Modify Existing Record link at the bottom of the Vendor/Customer (VCUST) table. Otherwise, select the Vendor/Customer code using the Pick List. In the Header, General Information tab, the following fields are available:

- **Document Name** – Enter a name for the document, this field is optional
- **Document Description** – Enter a clear description of the document, this field is required
- **Extended Description** – Enter more description if necessary, this field is optional



General Information	Legal Name Change	Extended Description	Document Information	Rejection Reasons
Vendor/Customer: VC000000169				
Legal Name: Dell-100				
Headquarters Code: VC000000169				
Dell-100				
Document Name: <input type="text"/>				
Record Date: <input type="text"/>				
Document Description: <input type="text"/>				
Tracking Number: <input type="text"/>				
Prefix: <input type="text"/>				
VSS-Initiated: <input type="checkbox"/>				
Changes Rejected: <input type="checkbox"/>				
Never Archive: <input type="checkbox"/>				

Legal Name Change

The Legal Name Change tab on the Header is used in combination with the Headquarters section when modifying either a vendor or a customer name. When modifying a company, the Company Name field is used. When modifying an individual, any of the fields can be used.

General Information	Legal Name Change	Extended Description	Document Information	Rejection Reasons
Organization Type: Company <input type="button" value="v"/>				
Company Name: Dell-100				
First Name: <input type="text"/>				
Middle Name: <input type="text"/>				
Last Name: <input type="text"/>				

Headquarters

General Information

When modifying the name of a vendor or customer, a new line is inserted on the Headquarters section with a Line Action of Modify, and Load Values selected. This enables the Header Legal Name Change modification.

General Information	Location Information
Line Action: <input type="button" value="v"/>	
Headquarters: VC000000169	
Headquarters Legal Name: Dell-100	
Catalog DUNS #: <input type="text"/>	
Catalog Extended DUNS: <input type="text"/>	
Web Address http://: <input type="text"/>	
1099 Indicator: <input type="text"/>	
Taxpayer ID Number: <input type="text"/>	
Taxpayer ID Number Type: <input type="button" value="v"/>	
TIN Updates All Locations: <input type="button" value="v"/>	
Franchise Account: <input type="checkbox"/>	
Legal Name Changed: <input type="checkbox"/>	



Vendor/Customer

General Information

The General Information tab on the Vendor/Customer section is used in combination with the Authorized Department section when restricting a vendor to use by certain departments. By checking the Restrict Use by Department check box, the vendor can only be used by departments listed in the Authorized Department section. Only in very special circumstances will this be used, almost all vendors should be available for statewide use.

General Information	Headquarters	Organization	Disbursement Options	Remittance Advice	Vendor Terms	Accounts Receivable	eMALL	Location Information
Summary of Approval Modifications Executive Compensation Additional Information Travel								
Alias/DBA: <input type="text"/> Location Name: <input type="text"/> Legal Name: <input type="text" value="DELL USA LP"/> Department: <input type="text"/> Unit: <input type="text"/> Active From: <input type="text"/> PunchOut Enabled: <input type="checkbox"/> Re-PunchOut Enabled: <input type="checkbox"/> Electronic Order Enabled: <input type="checkbox"/> Vendor Performance Rating: <input type="text"/>					Restrict Use by Department: <input type="checkbox"/> Miscellaneous Account: <input type="checkbox"/> Internal Account: <input type="checkbox"/> Third Party Only: <input type="checkbox"/> Third Party Vendor: <input type="checkbox"/> Third Party Customer: <input type="checkbox"/> Inventory Customer: <input type="checkbox"/> Restrict VSS Access: <input type="text" value="Yes"/> Discontinue - No New Business: <input type="checkbox"/> Prevent MA Reference: <input type="checkbox"/> W-9 Received: <input type="checkbox"/> W-9 Received Date: <input type="text"/> W-8 Received: <input type="checkbox"/> W-8 Received Date: <input type="text"/> Accepts Credit Cards: <input type="checkbox"/>			

1099 Reporting Information

Modify Existing Taxpayer

When updating the Legal Name for a vendor's 1099 reporting information, in the 1099 Reporting Information section, the user first clicks Insert New Line, sets the Line Action to Modify, and then clicks Load Values. This section should always match the 1099 address section on the latest W9 received.

Add New Taxpayer	Modify Existing Taxpayer	Taxpayer Information	1099 Backup Withholding	Certification
Summary of Approval Modifications				
Existing Taxpayer ID Number: <input type="text"/>		Existing Taxpayer ID Number Type: <input type="text"/>		
		Existing Detailed TIN Type: <input type="text"/>		

The Taxpayer ID Number that requires modification is selected on the Modify Existing Taxpayer tab, before navigating to the Taxpayer Information tab.



Taxpayer Information

When the Legal Name change is applied to the 1099 Reporting Information and Load Values is selected, the Taxpayer Information Name field will update.

Add New Taxpayer | Modify Existing Taxpayer | **Taxpayer Information** | 1099 Backup Withholding | Certification

Summary of Approval Modifications

Name: Last Name:
 Names: Name Control:
 Address: Chg affects Prev Yr: ☐
 City: 1099 Backup Withholding Status:
 State: 1099 Reportable: ☒
 ZIP Code: Bypass Address Validation: ☐
 Withholding Allowance:

Master Address

The Master Address section is used when modifying either vendor or customer account master addresses. This will modify all address types for the address ID entered.

Modify Existing Master Address

On the Modify Existing Master Address tab, the user first clicks Insert New Line, sets the Line Action to Modify, and then clicks Load Values. The Address ID field is used to select the Address that requires updating before navigating to the Address Information tab within the Master Address section.

Add New Master Address | **Modify Existing Master Address** | Address Information | Geographic Designation

Address ID:

Address Information

The Address Information tab is used to modify the address fields with the correct information for the Address ID selected on the Modify Existing Master Address tab.



Add New Master Address	Modify Existing Master Address	Address Information	Geographic Designation
Street 1: 1001 South IH35		County: MAR	
Street 2:		County Name: Maricopa	
City: Round Rock		Country Phone Code: 1	
State/Province: TX		Phone: 512-728-4100	
Zip/Postal Code: 78664		Phone Extension:	
Country: USA		Bypass Address Validation: <input type="checkbox"/>	
DUNS:			
Extended DUNS:			
CAGE Code:			

Address Information

The Address Information section is used when adding a new address type on the Add New Address tab, or modifying information associated with an address type through the Modify Existing Address tab.

Modify Existing Address

The user cannot update the physical address on this tab. **It is grayed out for the user.** The physical address associated with an ID is updated on the Master Address tab. Here is where you can add a new billing address for example and associate it with an ID, or update contact information on an existing address type. If the address is no longer valid, then the user should modify the active to date for the vendor.

Add New Address	Modify Existing Address	Address Information	Other Address Information	Prenote/EFT	Remittance Advice
Contact Information		Contact Address Information		Geographic Designation	
Existing Address Type: Billing		Existing Address ID: AD001			

Address Information

The Address Information tab is used to view the address information for the Existing Address ID selected on the Modify Existing Address tab.



Add New Address	Modify Existing Address	Address Information	Other Address Information	Prenote/EFT	Remittance Advice
Contact Information	Contact Address Information	Geographic Designation			

Street 1:	1001 South IH35	Country Phone Code:	1
Street 2:		Phone:	512-728-4100
City:	Round Rock	Phone Extension:	
State/Province:	TX	County:	MAR
Zip/Postal Code:	78664	County Name:	Maricopa
DUNS:		Country:	USA
Extended DUNS:			
CAGE Code:			

Authorized Dept.

Add New Department

When restricting a vendor to specific departments, on the Add New Department tab, the user first clicks Insert New Line, and then clicks Load Values. In the Department field, the Pick List is used to select the department. The Authorized by field can also be completed using the Pick List. **This will rarely be used; almost all of the vendors should be able to be used Statewide.**

Line Action:	New
Vendor/Customer:	

List View

Add New Department	Delete Existing Department
---------------------------	----------------------------

Department:	
Authorized By:	

Certification

Certification Status

When a vendor or customer record status needs to be changed, the Certification Status tab is used. The user first clicks Insert New Line and then clicks Load Values. The Active Status and Approval Status fields for either the vendor or customer account can then be updated to the correct value.

Certification Status	Summary of Approval Modifications
-----------------------------	-----------------------------------

Vendor Active Status:	Inactive	Customer Active Status:	Inactive
Vendor Approval Status:	Incomplete	Customer Approval Status:	Incomplete
Vendor Reinstatement Date:		Customer Reinstatement Date:	



Modify a Vendor / Customer Record

When a request is received to modify the information on a Vendor/Customer record, the Vendor/Customer (VCUST) table can be used to locate the record and create the Vendor/Customer Modification (VCMD1) document by clicking the Modify Existing Record link.

Modify a Vendor / Customer Record



Scenario

The State of Arizona wants to purchase 1000 new laptop computers from the computer manufacturer, Dell. You know that Dell is already an established vendor in AFIS and requires updates for new address details. Before creating a delivery order, the vendor's new address needs to be added. You will use the VCUST table to locate the record and create a Vendor/Customer Modification (VCMD1) document to make the necessary updates to the account.

Login to the **AFIS** Home Page. Navigate to the Vendor/Customer table.

1. In the **Jump to** field, enter **VCUST**
2. Click **Go**. The VCUST table opens. A search popup window opens.

Search for the record that requires updating.

1. In the Search window, in the **Taxpayer ID Number** field, enter **265392xxx**, where xxx is your Student Number
2. Click **Ok**. The Vendor/Customer table opens with the record displayed

Vendor/Customer [Menu](#)

Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
VC000000169	Dell-100		Active	Active
✓ VC000000170	Dell Computer-200		Active	Active
VC000000200	Dell-200		Inactive	Inactive

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[Save](#) [Undo](#) [Delete](#) [Insert](#) [Copy](#) [Paste](#) [Search](#)

General Info

Vendor/Customer : VC000000170	Restrict Use by Department : <input type="checkbox"/>
Legal Name : Dell Computer-200	Miscellaneous Account : <input type="checkbox"/>
Alias/DBA :	Internal Account : <input type="checkbox"/>
Vendor Active Status : Active	Third Party Only : <input type="checkbox"/>
Vendor Approval Status : Complete	Third Party Vendor : <input type="checkbox"/>
Customer Active Status : Active	Third Party Customer : <input type="checkbox"/>
Customer Approval Status : Complete	Inventory Customer : <input type="checkbox"/>
Location Name :	Never Archive : <input type="checkbox"/>
First Name :	Restrict VSS Access : Yes
Middle Name :	Discontinue - No New Business : <input type="checkbox"/>
Last Name :	Prevent MA Reference : <input type="checkbox"/>
Company Name : Dell Computer-200	PunchOut Enabled : <input type="checkbox"/>
Vendor Performance Rating :	Re-PunchOut Enabled : <input type="checkbox"/>

Navigate to the Address Information section and create a VCMD1 document.

1. In the Secondary Navigation Panel, click **Address**
2. At the bottom of the screen, click **Add New Address**

[Top](#)

[Modify Existing Record](#) [Add New Address](#)



3. In the Create Document window, select the VCMD1 Document on the grid, in the **Document Department Code** field, enter **xxx**, your student number
4. Check the **Auto Numbering** check box
5. Click **Create Document**. The VCMD1 document opens
6. In the Header, in the **Document Description** field, enter **New Address**

Enter new address data.

1. In the Document Navigation Panel, click **Address Information**
2. From the **New Address Type** drop down menu, select **Payment**
3. Check the **Auto-Generate** check box

4. Click the **Address Information** tab

Add the new address information.

1. In the Street 1 field, enter **155532 E. Railroad Drive**
2. In the Street 2 field, enter **Suite 3055**
3. In the City field, enter **Dallas**
4. In the State field, enter or select **TX**
5. In the Zip Code field, enter **99992**



6. From the Country Pick List, select **USA**
7. Click **Save**

Add New Address	Modify Existing Address	Address Information	Other Address Information	Prenote/EFT	Remittance Advice
Contact Information	Contact Address Information	Geographic Designation			

Street 1:	155532 E. Railroad Drive	Country Phone Code:	1
Street 2:	Suite 3055	Phone:	
City:	Dallas	Phone Extension:	
State/Province:	TX	County:	
Zip/Postal Code:	99992	County Name:	
DUNS:		Country:	USA
Extended DUNS:			
CAGE Code:			

Validate and **Submit** the document, steps:

1. Click **Validate** to check for errors. If any errors exist, correct the errors and click **Validate** again. If the validation is successful, the following message is displayed in the upper left corner of the screen: **Document validated successfully**
2. Click **Submit** to submit the document to workflow for approval
3. Click **Close**
4. Click **Home** in the Primary Navigation Panel to return to the Home Page

Modification of Vendors from Arizona Procurement Portal (APP)

When vendor records are created or updated in APP, an interface document (VCMIV1) is created which will update the information in the Vendor/Customer (VCUST) table in AFIS. All vendors who are registered in APP must make all of their changes in APP and not directly in AFIS. The only modifications to an APP vendor allowed are to activate the Customer side of the profile and to add or update the billing address information.

Research a Vendor / Customer Record

Updates made by modification documents can be researched on the Vendor/Customer (VUCST) table and Customer Account Options (CACT) table.



Research a Vendor / Customer Record



Scenario

After processing the updates on a customer account record, you want to verify the changes have been made on the VCUST and CACT tables in AFIS.

Login to the **AFIS** Home Page. Navigate to the Vendor Customer Table using the Jump To feature.


1. In the **Jump to** field, enter **VCUST**
2. Click **Go**. The VCUST table opens. A Search popup window opens

In the Search popup window, search for a vendor record.







1. In the Search window, in the **Taxpayer ID Number** field, enter **265392xxx**, where xxx is your Student Number
2. Click **Ok**. The Vendor/Customer table displays the record

Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
✓ VC0000047868	DELL USA LP		Inactive	Active

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[Save](#) [Undo](#) [Delete](#) [Insert](#) [Copy](#) [Paste](#) [Search](#) 

▼ **General Info**

Vendor/Customer :	VC0000047868	Restrict Use by Department :	<input type="checkbox"/>
Legal Name :	DELL USA LP	Miscellaneous Account :	<input type="checkbox"/>
Alias/DBA :		Internal Account :	<input type="checkbox"/>
Vendor Active Status :	Inactive ▼	Third Party Only :	<input type="checkbox"/>
Vendor Approval Status :	Incomplete	Third Party Vendor :	<input type="checkbox"/>
Customer Active Status :	Active ▼	Third Party Customer :	<input type="checkbox"/>
Customer Approval Status :	Complete	Inventory Customer :	<input type="checkbox"/>
Location Name :		Healthcare Provider :	<input type="checkbox"/>
First Name :		Never Archive :	<input type="checkbox"/>
Middle Name :		Restrict VSS Access :	Yes ▼
Last Name :		Discontinue - No New Business :	<input type="checkbox"/>
Company Name :	DELL USA LP	Prevent MA Reference :	<input type="checkbox"/>
Vendor Performance Rating :		PunchOut Enabled :	<input type="checkbox"/>
EDI Enabled :	<input type="checkbox"/>	Re-PunchOut Enabled :	<input type="checkbox"/>
		Electronic Order Enabled :	<input type="checkbox"/>
		W-9 Received :	<input type="checkbox"/>
		W-9 Received Date :	<input type="text"/> 
		W-8 Received :	<input type="checkbox"/>
		W-8 Received Date :	<input type="text"/> 
		Accepts Credit Cards :	<input type="checkbox"/>
		Active From :	10/16/2018 
		Active To :	<input type="text"/> 
		Last Usage Date :	10/16/2018
		Department :	<input type="text"/> 
		Unit :	<input type="text"/> 



Explore the sections and tabs for the record on the Vendor/Customer table.

1. In the **General Info** tab, observe the Legal Name and Company Name field values
2. In the **Address** section, observe the Address Types that exist for the record
3. Select the line for the Billing Address Type
4. Observe the Address Information for the record
5. When you are finished, click **Home** to return to the Home Page

Navigate to the Customer Account Options table.

1. In the **Jump to** field, enter **CACT**
2. Click **Go**. The Customer Account Options tab opens

Customer Account Options

Customer	Name	Billing Profile	Department	Unit	Billing Type	Address ID
✓ VC0000000003	John Eppinett	ST01	RBA	ALL	Invoice	AD001
VC0000000003	John Eppinett	ST02	RBA	ALL	Both	AD001
VC0000000004	Lisa Tate	BP03	RGA	5130	Both	AD001
VC0000000004	Lisa Tate	ST01	RVA	ALL	Invoice	AD001
SDA070444000	AVONDALE ELEMENTARY SCHOOL DISTRICT	SDA02	SDA	1000	No Billing Required	AD001

First Prev Next Last

Save Undo Delete Insert Copy Paste Search

General Information

Customer : VC0000000003
John Eppinett

Address ID : AD001

Billing Profile : ST01
System Test

Department : RBA

Unit : ALL

Billing Type : Invoice

Final Statement :

Billing Location : Customer Only

Bankruptcy : ☐

Suppress Billing : ☐

Suppress Past Due Billing : ☐

Suppress Auto Fin Charge : ☐

Dispute : ☐

Dispute Reason :

Bill Parent : No

Collection Cycle :

Electronic File Type :

File Prefix :

Central Statement : ☐

Customer Relations Activity : ☐

Minimum Billing Amount : \$0.00

Third Party Options

Change Management

Search for the customer account.

1. Click **Search**
2. In the Search popup window, in the **Customer** field, enter the data from **training data information**
3. Click **Ok**. The Customer Account Options table displays the record

Review the information for the customer account.

1. In the General Information for the record, observe the name that is displayed for the record
2. Click **Home** in the Primary Navigation Panel to return to the Home Page



Vendor ACH Data

Section Objectives

In this section, you will:

- Identify the vendor ACH/EFT data in the Vendor/Customer table

Section Overview

Vendors can provide originally or update GAO with their ACH/EFT data by submitting a paper form to GAO for data entry on a Vendor/Customer Creation – ACH (VCCE1) document or Vendor/Customer Modification - EFT (VCME1) document. Only authorized users will be able to use the VCCE1 or VCME1 documents or see the fields that these documents update on the Vendor/Customer (VCUST) table.

Identify Vendor ACH/ EFT Data

On the Vendor/Customer (VCUST) table, for a selected vendor, the Vendor/Customer section Prenote/EFT tab will display the bank account and routing information used for payments. The Bank Account number will be masked.

The information in this section can be updated by creating a Vendor/Customer Modification - EFT (VCME1) document with the fields on the Prenote/EFT tab completed with the information received from the vendor on the paper form. Only select individuals at GAO have security to use the (VCME1) document.

Note: Vendors who do not enter their remit to/payment terms in APP will not have an active vendor profile created on the VCUST table in AFIS.



Verify ACH / EFT Information

Vendor/Customer Modification documents can be created by selecting the desired record in the Vendor/Customer (VCUST) table and clicking the Modify Existing Record link. The updates can be tracked on the VCUST table.

Enter Vendor ACH /EFT Information



Scenario

Apple Inc. has called to ensure that they provided the proper information when their account was initially established in AFIS. This information was entered on a Vendor/Customer Modification – EFT (VCME1) document.

Login to the **AFIS** Home Page. Navigate to the Vendor / Customer Table.

1. In the **Jump to** field, enter **VCUST**
2. Click **Go**. The VCUST table opens. A search popup window opens

Search for the record that requires updating.

1. In the Search window, in the **Taxpayer ID Number** field, enter Apple Inc.'s TIN **201234567**
2. Click **Ok**. The Vendor/Customer table opens with the record displayed

Vendor/Customer					
	Vendor/Customer	Legal Name	Alias/DBA	Vendor Active Status	Customer Active Status
✓	APPLE INC.	Apple Inc.		Active	Inactive
	APPLE-100	Apple Inc.		Inactive	Inactive
	APPLE-101	Apple Inc.		Inactive	Inactive
	APPLE-200	Apple Inc.		Active	Active
First Prev Next Last Attachments					

Search for the Prenote/EFT section in the Vendor/Customer component of the VCUST page.

1. By default, the General Info section of the Vendor/Customer page displays
2. In the Secondary Navigation Panel, click **Prenote/EFT**
3. The Prenote/EFT section is displayed. In the **Generate EFT Payment** check box, verify that the check box is checked
4. In the **ABA Number** field, verify that **011000138** is entered
5. In the **Bank Name** field, verify that **Bank of America, N.A.** is entered



▼ Prenote/EFT

Generate EFT Payment : <input checked="" type="checkbox"/>	EFT Format :
ABA Number : 011000138	EFT Format Description :
Bank Name : BANK OF AMERICA, N.A.	EFT Status :
Account Type : Checking	Last Status Change :
Account Number :	EFT Status Description :
Routing ID Number :	Prenote Return Reason Explanation :
Prenote Requested Date :	
Prenote Return Reason :	
Prenote Return Reason Message :	
Foreign Correspondent Bank Name :	Foreign Correspondent Bank Identification Number Qualifier :
Foreign Correspondent Bank Branch Country Code :	Foreign Correspondent Bank Identification Number :

6. In the Secondary Navigation Panel, click **Close**

Note: All Vendors must provide their Account Number to GAO before GAO will provide additional information to them.



Resource Section

Appendix A – Terminology

Term	Description
Electronic Funds Transfer (EFT)	The electronic movement of data between banks which results in a fund transfer between bank accounts.
Primary Navigation Panel	A menu at the top of the screen that allows quick navigation to specific pages via Jump to, Home, and Help icons.
Record	Individual entries in tables that contain the related information for the entry.
Reference Table	Used to store information within the system
Secondary Navigation Panel	A menu that changes depending on what type of page the user is on. The Home Page includes standard options and access to History and Favorites. Multi-page tables include menus to navigate through sections of a table. Documents include menus to navigate through sections and features of a document.
Taxpayer ID Number (TIN)	The number used by the Internal Revenue Service to identify taxpaying entities.
Vendor/Customer	In AFIS, vendors and customers are established and maintained within the same Vendor/Customer table (VCUST). A vendor can also be a customer allowing a user to enter information only one time when a particular contact is both a vendor (payable) and a customer (receivable).
Vendor/Customer Code	The unique identifier assigned to the Vendor/Customer.
Vendor/Customer Creation (VCC) Document	A document used to add new records to the Vendor/Customer (VCUST) table, 1099 Reporting Information (1099I) table, and the Customer Account Options (CACT) table. The VCC based documents (VCCD1, VCCE1 and VCCG1) that are created in AFIS are routed through workflow for approval. The vendor records created in APP will integrate to AFIS to create a final VCCIV1 document.
Vendor/Customer Modification (VCM) Document	The VCM based document is used to modify or add to an existing vendor or customer record. This document is used to update Vendor/Customer table information, Customer Account Options table information, and 1099 Reporting Information table information. The VCM based documents (VCMD1, VCME1 and VCMG1) that are created in AFIS are routed through workflow for approval. The vendor records modified in APP will integrate to AFIS to create a final VCMIV1 document.
Vendor/Customer (VCUST) table	The primary repository for vendor and customer information. Records may be defined for use as a vendor, a customer, or both. Records are added to this table through a Vendor Customer Creation (VCC) based document and modified through a Vendor Customer Modification based (VCM) document. Multiple VCC & VCM documents are available depending on the user establishing the vendor or customer.



Appendix B – List of Acronyms

Acronym	Definition
1099I	1099 Information table
ACH	Automated Clearing House
AFIS	Arizona Financial Information System
BPRO	Billing Profile table
CACT	Customer Account Options
CUSTA	Customer Account Information
DBA	Doing Business As
EFT	Electronic Funds Transfer
GAO	General Accounting Office
RE	Receivable
TIN	Taxpayer Identification Number
VCCD1	Vendor Customer Creation – Department
VCCE1	Vendor Customer Creation – EFT
VCCG1	Vendor Customer Creation – GAO
VCCIV1	Vendor Customer Creation – Arizona Procurement Portal (APP)
VCMD1	Vendor Customer Modification – Department
VCME1	Vendor Customer Modification – EFT
VCMG1	Vendor Customer Modification – GAO
VCMIV1	Vendor Customer Modification – Arizona Procurement Portal (APP)
VCUST	Vendor Customer Table